
Glossary

cli

Call logic interpreter. It is an essential Meridian IVR process that interprets applications.

csc

Call scheduler. It is an essential Meridian IVR process. It is a scheduling process for DELV and other timing.

CSL

Command and status link.

db

Database server. It is an essential Meridian IVR process that controls the information database.

dcm

Channel manager. It is an essential Meridian IVR process that communicates with Meridian Mail. One dcm process is necessary for each active channel along with one parent dcm.

devnt

A tool that displays the contents of the csc_events file in the /usr/sys_files directory. This file contains a list of the application's times, telephone numbers, and event IDs that are scheduled to be run. This file is created by the DELV cell.

keylock

Meridian IVR hardware security device.

lh

Link handler. It is an essential Meridian IVR process that connects the Meridian IVR application processor to Meridian Mail.

lhrx

An essential Meridian IVR link handler receiver process.

Meridian ACCESS

The software interface between the application module running Meridian IVR and Meridian Mail.

Meridian Mail

A comprehensive voice processing module that manages incoming and outgoing calls and provides user services for performing various voice messaging functions.

MSM

Message Service Module. A Meridian Mail platform for DMS and SL-100 switches.

psm

Protocol state machine. it is an essential Meridian IVR process identifying the state machine for Meridian IVR.

SMDI

Simplified message desk interface.

rstat

A tool that resets all of the statistics file and clears the transaction log file. This tool is used in installations of Meridian IVR that do not run X applications. Meridian IVR must be running before you can use rstat. Also available through the menu interface.

sad

System administration process. It is an essential distributive Meridian IVR process that helps cli sort requests.

sae

System application editor, a curses-based application editor. Is is a non-essential Meridian IVR process for use by Nortel support personnel only.

sai

System administration interface. it is a non-essential Meridian IVR process.

sam

System application monitor. A call trace tool allowing cell walk-through per channel. The system application monitor is a standalone process that you can use to log user activity as an application runs on one or more channels. It is an online application debugging tool. sam is a non-essential Meridian IVR process.

sde

System database editor. It is a non-essential Meridian IVR process.

sectool

A tool for checking the security keylock, for use by Nortel support personnel only.

session

A connection to a host as defined in the trs.conf file, representing a terminal connection.

sri

System reports interface. It is a non-essential Meridian IVR process.

trs

Terminal resource server. It is a Meridian IVR process that manages the assignment of the available terminal resources on the application processor.

ueh

Alternate error handling process. It is an essential Meridian IVR process.

usr

User function process. It is an essential Meridian IVR process that controls customer-written user functions.

ust

Statistics process. It is an essential Meridian IVR process that keeps statistics for Meridian IVR.

uvm

UNIX VSM manager. It is an essential Meridian IVR process that handles disk requests during messaging.

vft

An essential Meridian IVR process that performs file transfers.

vip

An essential Meridian IVR process that identifies the state machine for Meridian IVR.

vrn

An essential Meridian IVR process that keeps track of available channels.

vtk

An essential Meridian IVR process that handles input and output to the PSM (process state machine).

Meridian 1

Meridian IVR

Maintenance and Diagnostics

Guide

Customer Documentation
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